



# HI-EFFICIENT DIRECT VENT WALL FURNACE



## INSTALLATION AND OPERATING INSTRUCTIONS



P/N 72903 / December 2006

### MODEL NUMBERS

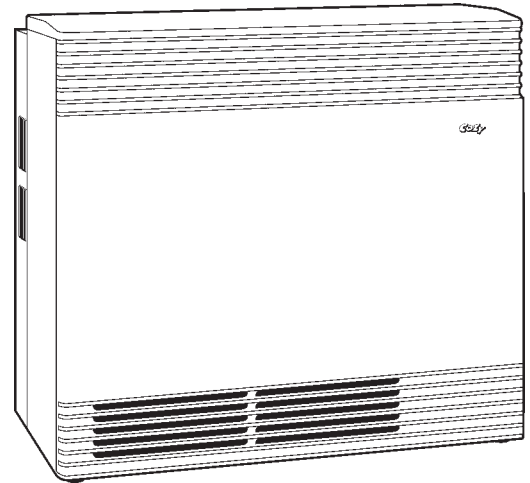
NAT. GAS  
HEDV403

L.P. GAS  
HEDV404

**INSTALLER:** Leave this manual with the appliance.  
**CONSUMER:** Retain this manual for future reference.

**WARNING:** If the information in these instructions are not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **WHAT TO DO IF YOU SMELL GAS:**
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- **INSTALLATION AND SERVICE MUST BE PERFORMED BY A QUALIFIED INSTALLER, SERVICE AGENCY OR THE GAS SUPPLIER.**



**MADE IN U.S.A.**

**WARNING:** Operation of this furnace without the properly installed, factory furnished vent system and vent cap could result in Carbon Monoxide (CO) poisoning and possible death. For your safety, this furnace and the vent system should be inspected at least annually by a qualified service person.

May be installed in an aftermarket, permanently located, manufactured home (mobile home) where not prohibited by local codes. See owner's manual for details. This appliance is not convertible for use with other gases, unless a certified kit is used.

**This unit is not approved for installation in greenhouses, or environments involving dusty, wet, corrosive, or explosive conditions. Such conditions will invalidate the warranty and may create unsafe conditions.**

**The State of Massachusetts requires that installation and service of a gas appliance be performed by a plumber or gas fitter licensed in the Commonwealth of Massachusetts.**

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## INTRODUCTION

THIS IS A GAS-FIRED DRAFT INDUCED, POWER DEPENDENT DIRECT VENT WALL FURNACE THAT WILL OPERATE SAFELY AND PROVIDE AN EFFICIENT SOURCE OF HEAT WHEN INSTALLED, OPERATED AND MAINTAINED AS RECOMMENDED IN THESE INSTALLATION AND OPERATING INSTRUCTIONS. READ THESE INSTRUCTIONS THOROUGHLY BEFORE INSTALLING, SERVICING, OR USING THE APPLIANCE. IF YOU DO NOT UNDERSTAND ANY PART OF THESE INSTRUCTIONS CONSULT LOCAL AUTHORITIES, OTHER QUALIFIED INSTALLERS, SERVICE AGENCIES, THE GAS SUPPLIER OR THE MANUFACTURER.

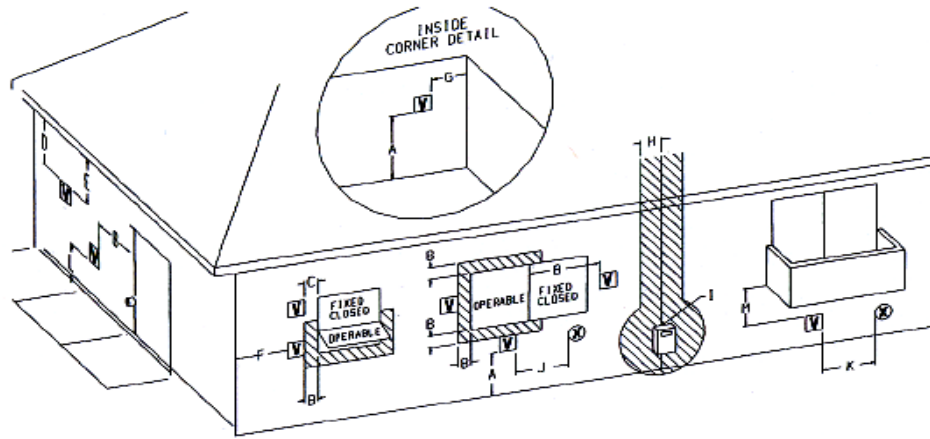
## SPECIFICATIONS AND DIMENSIONS

Your Direct Vent Wall Furnace is shipped complete in one carton. This carton contains the furnace, vent cap, vent exhaust tube, air inlet tube, template with rough-in dimensions, installation and operating instructions, and the thermostat.

MODEL NO.	INPUT BTU/HR.	WIDTH	DEPTH	HEIGHT	GAS CONN.	TYPE GAS	MAX. WALL Thickness	MIN. WALL Thickness
HEDV403	40,000	34-1/2"	9"	30"	1/2"	Nat.	32"	5"
HEDV404	40,000	34-1/2"	9"	30"	1/2"	L.P.	32"	5"

## **SAFETY RULES**

1. Improper installation, adjustment, alteration, service, or maintenance can cause property damage, bodily injury, or death.
2. Use in other than a residential application may result in unsatisfactory performance and may void the warranty.
3. Follow all applicable codes and ordinances. If there are none, follow the latest edition of National Fuel Gas Code ANSI Z223.1 A copy may be obtained from the CSA International, or the National Fire Protection Association, Batterymarch Park, Quincy, MA. 02269. In Canada, use latest edition of CAN1-B149 installation code.
4. **DO NOT INSTALL THIS FURNACE IN A RECREATIONAL VEHICLE OR TRAILER.**
5. Do not operate wall furnace unless it is connected to the supplied vent system with vent cap in place.
6. Check the rating label attached to the wall furnace to be sure it is equipped for the type gas you intend to use.
7. Never use a match, candle, flame or other source of ignition to check for gas leaks. Use only soapy water or liquid detergent.
8. Have your wall furnace and vent system inspected at least annually by a qualified service technician.
9. Before cleaning or servicing, turn off the gas and allow furnace to cool.
10. Do not operate wall furnace without all components properly installed (top, front, etc.).
11. Due to high temperatures, the wall furnace should be located out of traffic and away from furniture and drapes.
12. Children and adults should be alerted to the hazard of high surface temperature and should be kept away to avoid burns or clothing ignition.
13. Young children should be carefully supervised when they are in the same room with the wall furnace.
14. Do not place clothing or other flammable material on or near the furnace.
15. INSTALLATION AND REPAIR SHOULD BE DONE BY A QUALIFIED SERVICE PERSON. THE WALL FURNACE SHOULD BE INSPECTED BEFORE USE AND AT LEAST ANNUALLY BY A PROFESSIONAL SERVICE PERSON. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. It is imperative that control compartments, burner, and circulating air passageways of the furnace be kept clean.
16. Do not install in a closet, alcove, or small hallway where the furnace could be isolated from the space to be heated by closing a door.
17. Do not put anything around the furnace or vent cap that will obstruct the flow of combustion and ventilation air.
18. The appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the latest edition of National Electrical Code, ANSI/NFPA 70. In Canada, use CSA C22.1.
19. Never operate this furnace without the sight glass in place or with the glass broken or missing.
20. If it is suspected that rising water may enter the furnace, turn off the gas immediately.
21. Do not use the appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.
22. It is necessary to replace damaged gaskets or sealing material within the vent or air intake system. Failure to do so may result in property damage, personal injury or loss of life.
23. Any safety screen or guard removed for servicing must be replaced prior to operating heater.
24. This appliance must not be connected to a chimney flue serving a separate solid fuel burning appliance.



V Vent Terminal    
 X Air Supply Inlet    
▨ Area where terminal is not permitted

### VENT TERMINAL CLEARANCES

REFERENCE LETTER TO DRAWING	CANADIAN INSTALLATIONS <sup>1</sup>	U.S. INSTALLATIONS <sup>2</sup>
<b>A</b> = Clearance above grade, veranda, porch, deck, or balcony	12 Inches (30 cm)	12 Inches (30 cm)
<b>B</b> = Clearance to window or door that may be opened	12 Inches (30 cm)	9 Inches (23 cm)
<b>C</b> = Clearance to permanently closed window	12 Inches (30 cm)	9 Inches (23 cm)
<b>D</b> = Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 Feet (61 cm) from the center line of the terminal	18 Inches (46 cm)	18 Inches (46 cm)
<b>E</b> = Clearance to unventilated soffit	18 Inches (46 cm)	18 Inches (46 cm)
<b>F</b> = Clearance to outside corner	12 Inches (30 cm)	12 Inches (30 cm)
<b>G</b> = Clearance to inside corner	12 Inches (30 cm)	12 Inches (30 cm)
<b>H</b> = Clearance to each side of center line extended above meter/ regulator assembly	3 Feet (91 cm) within a height 15 Feet (4.5m) above the meter/regulator assembly	Clearance in accordance with local installation codes and the requirements of the gas supplier
<b>I</b> = Clearance to service regulator vent outlet	3 Feet (91 cm)	Clearance in accordance with local installation codes and the requirements of the gas supplier
<b>J</b> = Clearance to nonmechanical air supply inlet to building or the combustion air inlet to any other appliance	12 Inches (30 cm)	12 Inches (30 cm)
<b>K</b> = Clearance to a mechanical air supply inlet	6 Feet (1.83 m)	3 Feet (91 cm) above if within 10 Feet (3 m) horizontally
<b>L</b> = Clearance above paved sidewalk or paved driveway located on public property	7 Feet (2.13m) A vent shall not terminate directly above a sidewalk or paved driveway that is located between two single family dwellings and serves both dwellings.	Clearance in accordance with local installation codes and the requirements of the gas supplier.
<b>M</b> = Clearance under veranda, porch, deck, or balcony	12 Inches (30 cm) permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides.	Clearance in accordance with local installation codes and the requirements of the gas supplier.

<sup>1</sup> In accordance with the current CSA-B149.1 Natural Gas and Propane Installation Code

<sup>2</sup> In accordance with the current ANSI Z223.1 / NFPA 54 National Fuel Gas Code

## CLEARANCES

1. As you face the heater, the clearance to a side wall on the right side is 0" (Fig. 1), and the left side is 1" (Fig. 2).
2. The minimum clearance from the top of the heater to the ceiling or any projecting overhang is 10". (See Figure 3).
3. The minimum clearance from the bottom of the heater to the floor, or the top surface of carpeting, tile, etc. is 0". (See Figure 4).
4. When the furnace is installed directly on carpeting, tile or other combustible material other than wood flooring, the furnace shall be installed on a metal or wood panel extending the full width and depth of the furnace.
5. The minimum clearance from the edge of the vent cap to any overhanging obstruction, perpendicular side wall, or corner of building is 12". (See Figure 5).
6. Vent cap must be located at least 9" from any opening that would allow combustion products to enter the building, windows, doors, etc., and 12" above the ground or shrubbery (See Figure 5). Do not install vent cap in a window well. Provisions must be made to prevent snow accumulation from infringing on vent cap clearances.

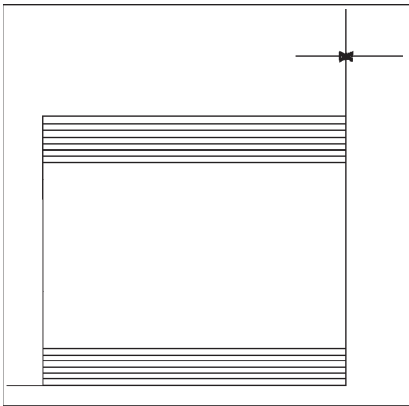


FIGURE 1

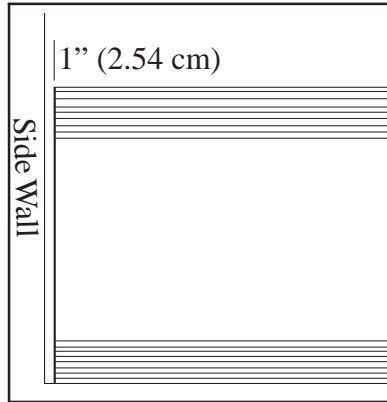


FIGURE 2

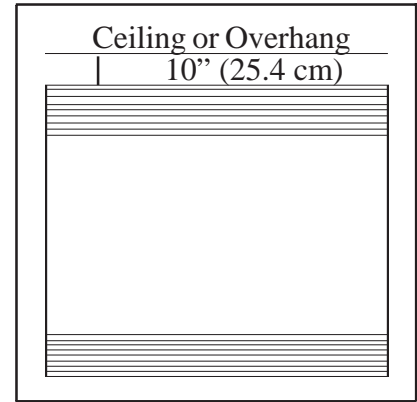


FIGURE 3

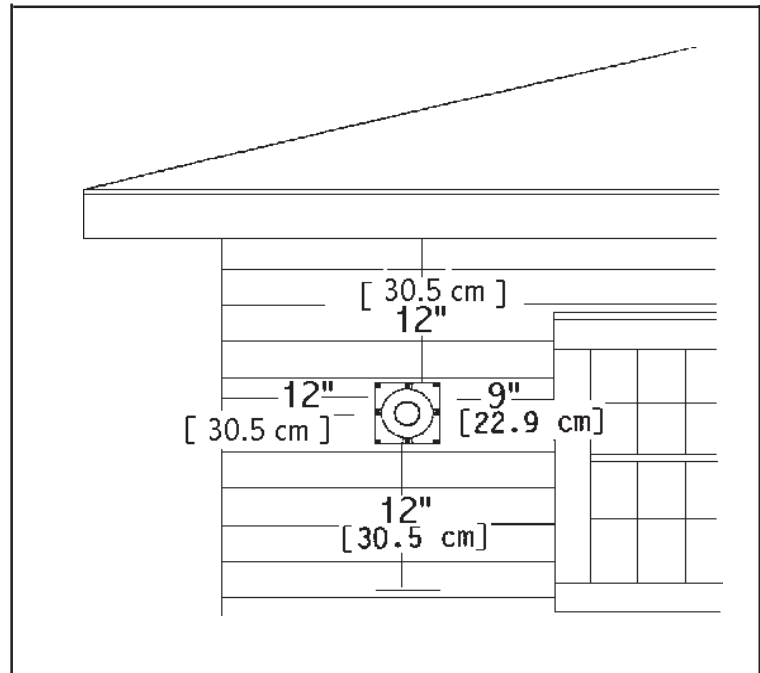
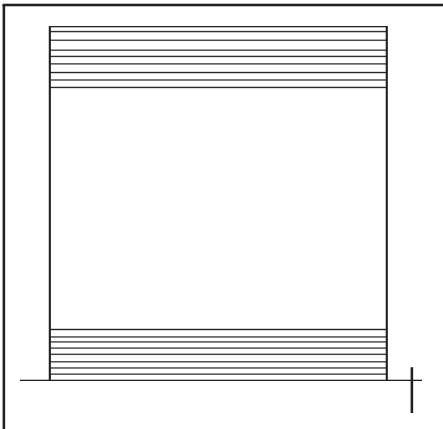


FIGURE 5

## CLEARANCES

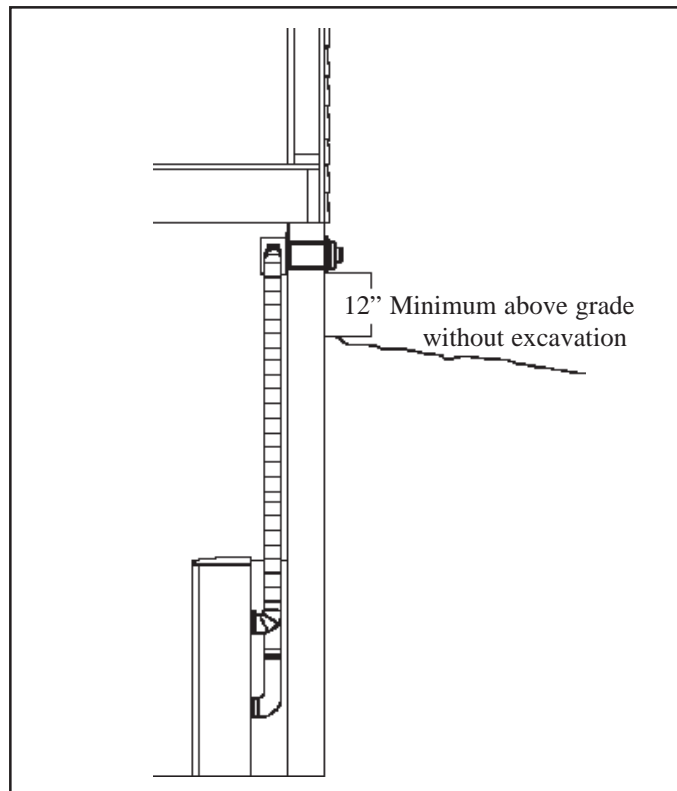
7. **RESIDENTIAL GARAGE INSTALLATION:** Gas utilization equipment in residential garages shall be installed so that all burners and burner ignition devices are located not less than 18 inches (46 cm) above the floor. You must build a platform 18" above floor, the full width and depth of the heater, including the rear trim kit. **HEATER IS NOT DESIGNED TO HANG ON WALL.** Unit should be located or protected so it is not subject to damage by a moving vehicle. Use care in selecting a good location within the garage. **DO NOT** locate the appliance where heated air will be directed onto a nearby parked vehicle. Paint may discolor or rubber may harden and crack. **DO NOT** allow open or closed containers of paint, gasoline or other liquids having flammable vapors to be stored or used in the same area as the heater.

## LOCATION

1. The wall furnace must be installed on an outside wall, unless optional Kit No. HEVK-5 is used.
2. For most efficient performance, locate furnace as centrally as possible in the area to be heated and where occupants may move about freely without coming into contact with the cabinet, and within reach of a 115V wall outlet.
3. If the furnace is installed in a basement, a 12" clearance must be maintained between ground level and the bottom of the vent cap. Do not install furnace where vent cap will terminate in a window well or any other opening below ground level. Do not allow snow accumulation to build up within 12" of the vent cap.

## OPTIONAL KITS

1. HEVK-5 - To extend vent 5 foot from heater. This will allow vent cap to be installed above grade from basement or to an outside wall. A total of 3 kits with 2 additional elbows may be used.



## INSTALLATION

Failure to follow these instructions carefully could result in poor performance, property damage, personal injury, or death.

### STEP 1. LOCATE VENT OPENING (Requires 3-1/2" diameter wall opening)

- a) Select area on wall where heater will be installed. Using template (packed with heater) mark shaded area where hole can be cut and to locate the wall brackets.
- b) Locate studs on each side of this area.
- c) Mark location for 3-1/2" diameter hole between studs. Hole should be offset to miss studs. (See Figure 6).
- d) Check outside wall at this location for proper clearances around vent cap.
- e) Cut vent openings into both the inside and outside walls, being sure to maintain level across both openings.

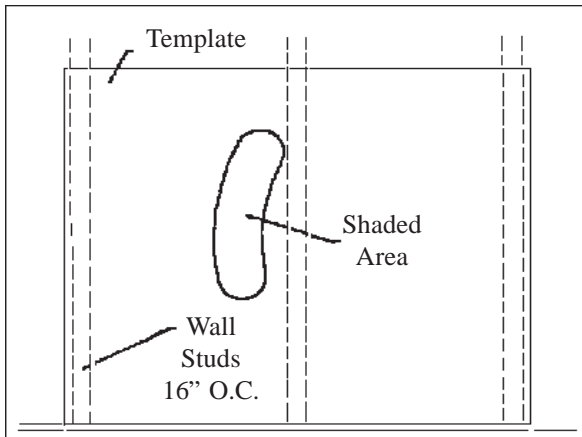


FIGURE 6

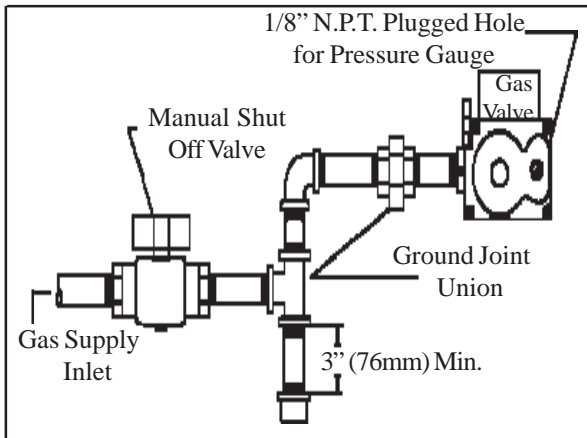


FIGURE 7

### STEP 2. ROUGH-IN GAS SUPPLY (See Figure 7)

- a) Install a 1/2" gas supply line. The gas line will enter the heater from the 5" spacing between the heater back and the wall.
- b) Install a drip leg in gas supply line immediately upstream from the gas connection to heater, (see local codes), and provide a 1/8" N.P.T. plugged tapping, accessible for test gauge connection and a individual manual shut off valve. The furnace and its individual shut off valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of 1/2 psig (3.5Pa). The furnace must be isolated from the gas supply piping system by closing its individual manual shut off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psig (3.5Pa).

## INSTALLATION - CONTINUED

### STEP 3 INSTALLING VENT SYSTEM 5" - 32" WALL THICKNESS (12.7 cm - 81.3 cm)

- Use only factory supplied parts. Do not attempt to modify in any way. To do so could cause a system imbalance resulting in poor performance and/or unsafe operating conditions.
- Slide collection box pipes through cutout and secure collection box to inside wall. Anchors (not supplied) may be required. (See Figure 8).
- From outside house, mark collection box pipes and cut off 1/2" beyond outside wall.
- Slide vent cap pipes onto collection box pipes and push in until flange is flush against house. Secure vent cap assembly to outside wall with a slight downward slope. This will prevent water from entering and allow condensation to drain. Caulk around the edges of the vent cap mounting plate. NOTE: It may be necessary to build a metal or wood frame to provide a flat surface for the mounting plate to be flush against or to attain the 5" minimum wall thickness.

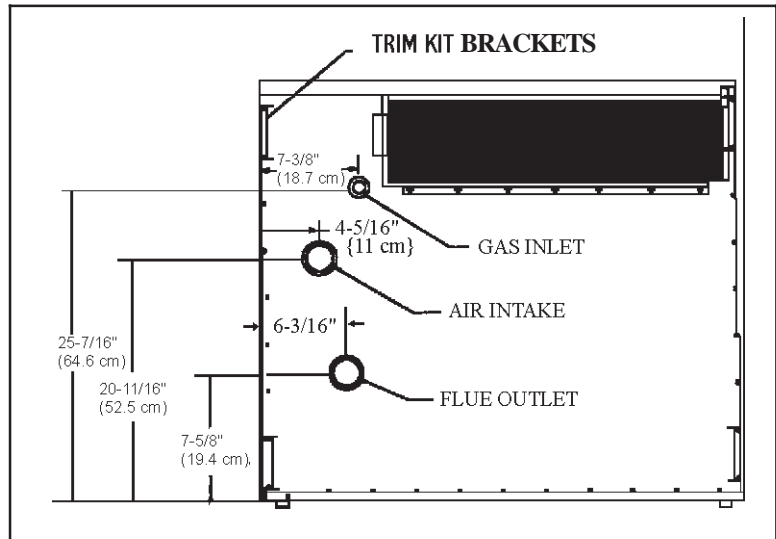
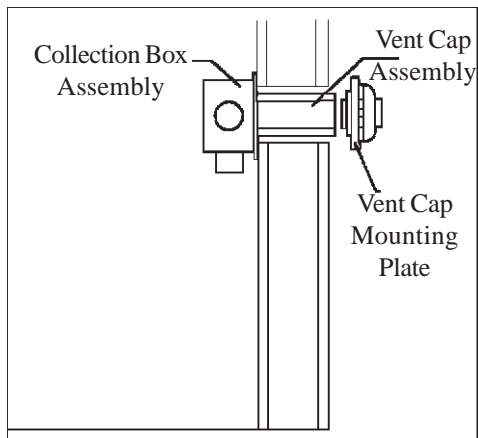
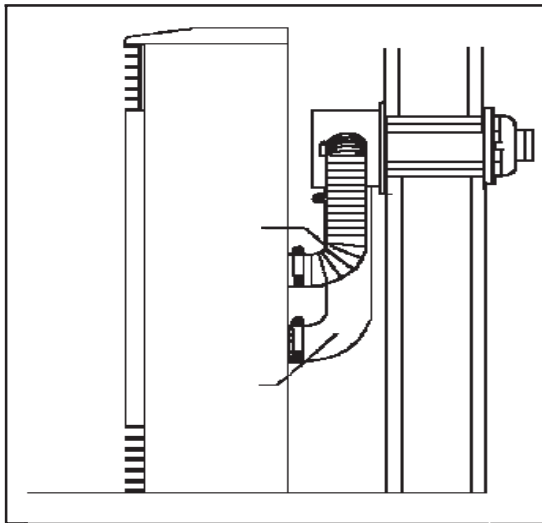


FIGURE 9



#### STEP 4. INSTALLING HEATER

- a) Screw wall brackets to wall. Location marked with template. (See Step 1a)
- b) Screw trim kit brackets to back of heater. (See Figure 9).
- c) Slide heater to within approximately 5" from wall.
- d) Attach air intake hose to collector box outlet and burner box inlet with clamps provided. (See Figure 10).
- e) Attach vent exhaust tube to exhaust pipe on collector box and draft inducer outlet on back of heater. Secure with clamps provided. (See Figure 10).
- f) GAS CONNECTION. Make gas connection between manual shut off valve and furnace valve with approved connectors. Compounds used on threaded joints of gas piping shall be approved for use with L.P. gas. The gas lines must be checked for leaks by the installer with soapy water or liquid detergent, never an open flame. If connections are not exposed, a pressure test must be run. Be sure to disconnect the gas supply line from the appliance valve before pressure testing. The manifold pressure is pre-set at the factory and should be 3.5" w.c. for Natural Gas and 10" w.c. for L.P. gas. The minimum inlet pressure for Natural Gas is 4.5" w.c. and 11" w.c. for L.P. Gas, "for purpose of input adjustment". The maximum inlet pressure should never exceed 7.0" w.c. on Natural Gas or 14" w.c. on L.P. Gas.

#### STEP 5. INSTALLING REAR TRIM KIT

- a) Secure right and left trim kit sides to the wall and trim kit brackets with eight #8 screws provided. See figure 11. The back of the heater should now be spaced 5" from the wall.
- b) Remove the temperature sensing unit from the back of the heater. Save the nylon attachment clip and the #8 screw.
- c) Slide the temperature sensing unit through the 1/2" bushing located on the right trim kit side. Viewed from the front of the heater.
- d) Secure the temperature sensing unit to the outside of the right trim kit side using the nylon clip and #8 screw saved from step B. Engagement hole provided.
- e) Secure trim kit top panel to trim kit sides with four #8 screws provided.
- f) Plug power supply cord into a 115V grounded electrical outlet.
- g) Turn the manual gas supply valve to the "on" position.

HEATER IS NOW INSTALLED, FOLLOW LIGHTING INSTRUCTIONS.

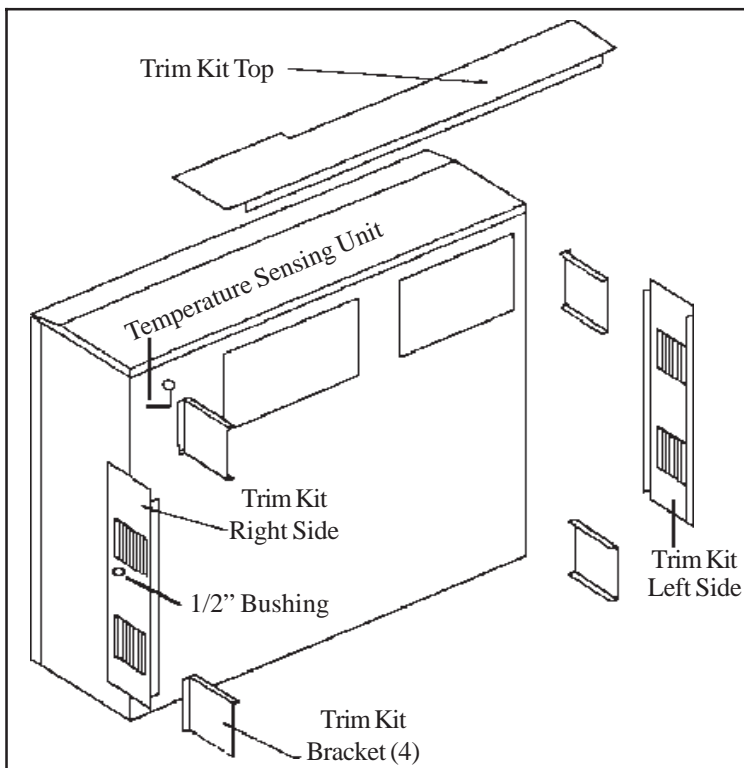


FIGURE 11

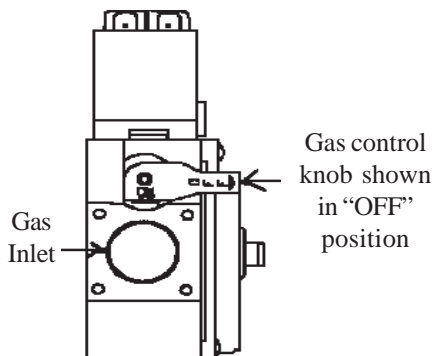
## FOR YOUR SAFETY READ BEFORE OPERATING

**WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.**

- A. This appliance does not have a pilot. It is equipped with an ignition device which automatically lights the burner. Do not try to light the burner by hand.
- B. BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.
- WHAT TO DO IF YOU SMELL GAS:
- Do not try to light any appliance.
  - Do not touch any electric switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a qualified service technician. Force or attempted repair may result in a fire or explosion.
- D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.
- If you cannot reach your gas supplier, call the fire department.

## OPERATING INSTRUCTIONS

1. STOP! Read the safety information above on this label.
2. Set the thermostat to lowest setting.
3. Turn off all electric power to the appliance.
4. This appliance does not have a pilot. It is equipped with an ignition device which automatically lights the burner. Do not try to light the burner by hand.
5. Remove front panel.
6. Pull the gas control lever **DOWN** clockwise 6 to "OFF". Do not force.
7. Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the safety information above on this label. If you don't smell gas, go to the next step.
8. Push gas control lever **UP** counterclockwise 7 to "ON".
9. Replace front panel.
10. Turn on all electric power to the appliance.
11. Set thermostat to desired setting.
12. If the appliance will not operate, follow the instructions "To Turn Off Gas To Appliance" and call your service technician or gas supplier.



## TO TURN OFF GAS TO APPLIANCE

1. Set the thermostat to lowest setting.
2. Turn off all electric power to the appliance if service is to be performed.
3. Remove front panel.
4. Pull the gas control lever **DOWN** clockwise 6 to "OFF". Do not force.
5. Replace front panel.

**PROPER BURNER FLAME**

The burner flame may be observed by raising the sight glass cover. A proper flame will have a dark blue inner mantle, with a lighter blue outer mantle that extends from the burner into the heat exchanger tube, (see Figure 12). There is no primary air adjustment on the burner, and proper flame is assured since the correct manifold pressure and orificing has been done at the factory.

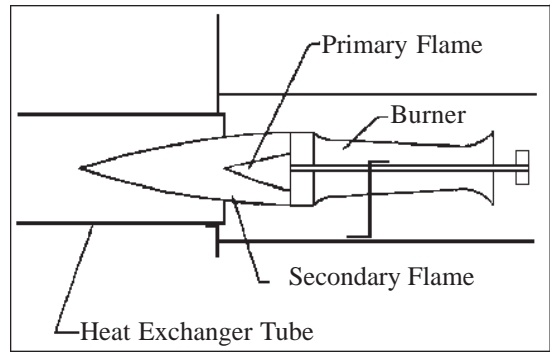


FIGURE 12

**TO REMOVE MAIN BURNER FOR INSPECTION AND CLEANING**

1. Turn off all electrical supply to heater.
2. Turn off gas supply.
3. Remove front panel.
4. Unplug wire to ignitor and sensor. (See Fig. 13.)
5. Disconnect vacuum hose from burner box.
6. Remove screws holding burner box top to burner box. (See Figure 13.)
7. Remove burner plate and burner box top. Take care not to contact, or strain ignitor in any way as it is extremely fragile. (See Figure 13.)
8. Remove 2 nuts holding burner bracket. (See Figure 13.)
9. Slide burners toward heat exchanger and lift up from rear and back. (See Figure 13.)
10. Clean or replace as needed.
11. Reinstall by reversing Steps 9 - 1.

NOTE: THE FURNACE AND ALL COMPONENTS MUST BE INSPECTED AT LEAST ANNUALLY BY A QUALIFIED SERVICE PERSON. THIS SHOULD INCLUDE THE BURNER, HEAT EXCHANGER, AND VENT SYSTEM. BE SURE THAT THE FLOW OF COMBUSTION AND VENTILATION AIR ARE NOT OBSTRUCTED AND THAT ALL HOSES ARE UNDAMAGED, AND ALL CLAMPS ARE SECURELY TIGHTENED.

**BURNER ORIFICE**

This appliance is orificed at the factory for elevations up to 2,000 ft. If installed above 2,000 ft., the BTU input must be reduced 4% per 1,000 ft. See the following orifice chart for the proper orifice for a specific elevation.

**SPECIFIC ELEVATIONS**

MODEL NO.	0 to 2,000'	2,000' 4,000'	4,000' 6,000'	6,000' 8,000'	8,000' - 10,000'
<b><u>NATURAL GAS</u></b>					
HEDV403	45	47	48	49	50
<b><u>L.P. GAS</u></b>					
HEDV404	55	55	56	56	57

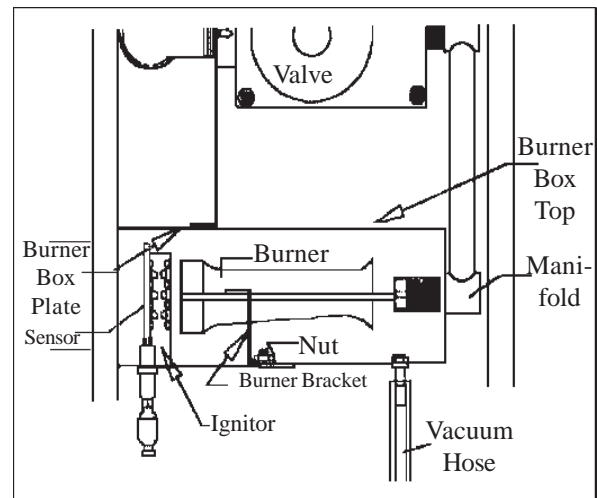


FIGURE 13

NOTE: If this heater is installed above an elevation of 8,000 feet, the factory installed pressure switch may not function properly. If you experience a problem with the pressure switch, contact a qualified service agency to replace the factory installed pressure switch with a high altitude pressure switch P/N 72521. To order see your local Cozy dealer or contact the factory.

## WIRING

This appliance is equipped with a three prong grounding plug. For your protection against shock hazard, this appliance should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.

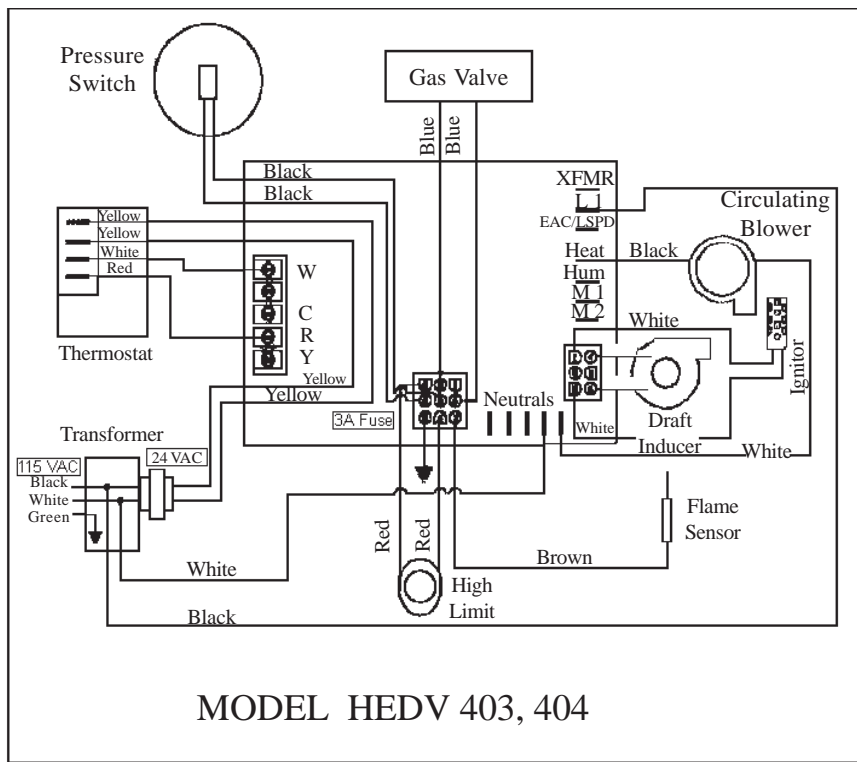
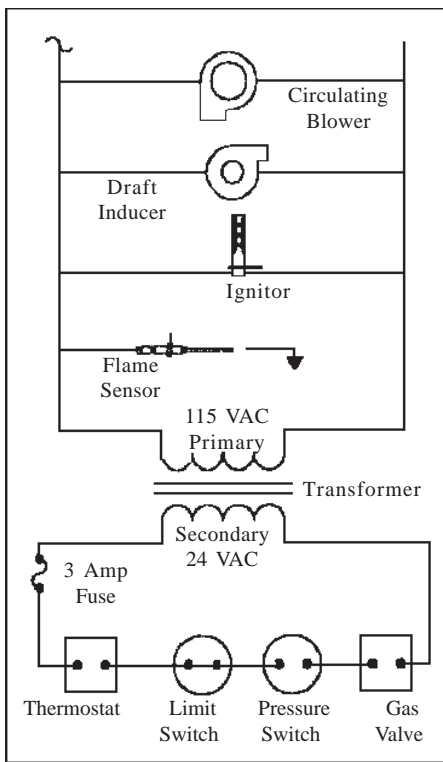
NOTE: If any of the original wire supplied with this appliance has to be replaced, it must be replaced with type 105EC wire or its equivalent.

CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

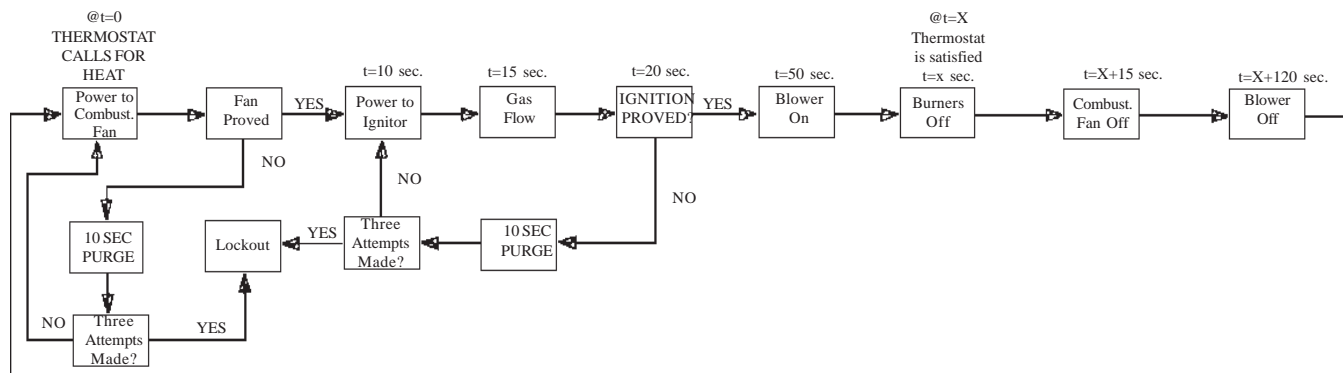
Verify proper operation after servicing.

**WARNING**

THIS IS A GAS-FIRED APPLIANCE. KEEP THE AREA CLEAR OF GASOLINE AND OTHER FLAMMABLE VAPORS AND LIQUIDS. ALL COMBUSTIBLE MATERIAL MUST BE KEPT CLEAR OF THIS AREA TO AVOID FIRE OR EXPLOSION.



## SEQUENCE OF OPERATION - HEDV403/4



### STEP #

- 1) Thermostat calls for heat.
  - 2) Combustion fan turns on.
  - 3) Pressure switch closes.
  - 4) Power to Ignitor.
  - 5) Ignitor warm up period.
  - 6) Gas flow to burner.
  - 7) Burner ignition proven.
  - 8) Circulating blower on.
- NOTE: If there is a malfunction in any of the above steps, the sequence will stop at that point and

### STEP #

- 8) Continued...
  - return to Step 2. If after 3 attempts malfunction still occurs, furnace will go into lockout mode for one hour. This one hour mode can be bypassed by resetting thermostat.
- 9) Thermostat satisfied.
- 10) Gas valve closes.
- 11) Combustion fan off.
- 12) Blower off.

HEATER NOW IN STAND-BY MODE.

## HEVK-5 5' VENT EXHAUST KIT INSTALLATION INSTRUCTIONS

**WARNING:** Use only Louisville Tin & Stove Company factory supplied parts and kits. Failure to do so could result in loss of life, personal injury, property damage, or unsatisfactory performance.

### CONTENTS OF KIT

1 only	P/N 72532	2"x3" Steel Coupling	1 only	P/N 41520	Center Bracket
1 only	P/N 72575	2"x5' Black Flocked Tube	8 only	P/N 72593	2" Hose Clamps
1 only	P/N 72612	2"x6' Black Flex Tubing	1 only	P/N 72578	2"x3" Black Silicone Wrapped Coupling
2 only	P/N 41515	Support Brackets			

### STEP 1 - LOCATE VENT OPENING

- a) Select location on outside wall that vent will exit through.
- b) Check outside for proper clearances around vent cap. See installation instructions.
- c) Mark and cut 3-1/2" hole through both inside and outside walls, being sure to maintain level across both openings.
- d) Measure wall thickness. Mark and cut off both intake and exhaust pipes to 1/2" beyond outside wall.
- e) Secure collection box to wall. Wall anchors, not provided, may be required.

### STEP 2 - INSTALL HEATER

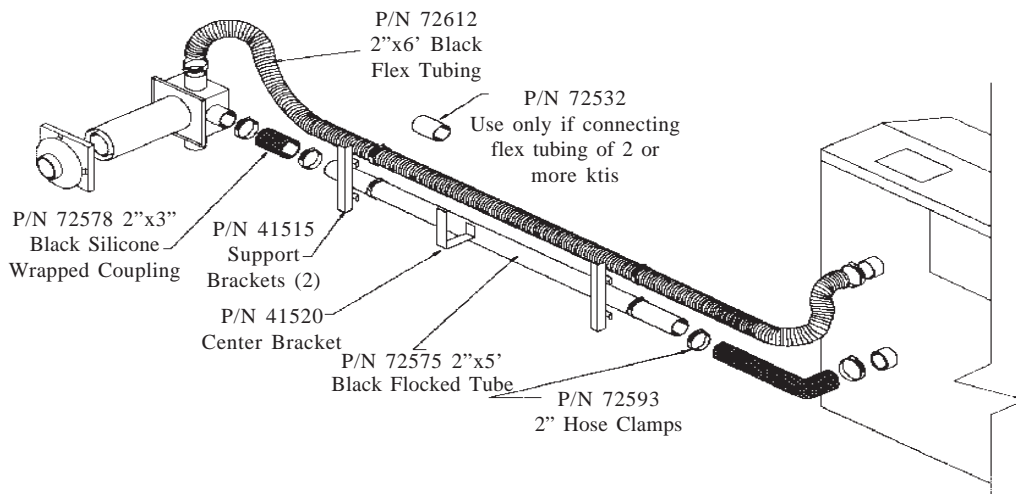
- a) Select location on wall where heater will be installed.
- b) Using wall template supplied with heater, mark location for trim kit wall brackets.
- c) Attach brackets to wall (wall anchors, not provided may be required) and back of heater. Using screws provided on back of heater.
- d) Slide heater into position and secure brackets together. This should position back of heater 5" off wall.
- e) Select direction vent will exit trim kit, left, right, or straight up.
- f) Before installing trim kit remove knockout on this side.

### STEP 3 - INSTALL VENT

- a) Remove and discard P/N 72611 2"x24" black flex tubing from air inlet. (Save hose clamp).
- b) Attach P/N 72612 2"x6' black flex tubing to air inlet. Secure with P/N 72593 2" hose clamp.
- c) Slide P/N 72575 2"x5' flocked tube through trim kit opening (knockout) and attach to P/N 72610 orange silicone 90E elbow supplied with heater. Secure with 2" hose clamp.
- d) Attach P/N 41515 support brackets to wall. Wall anchors, not provided, may be required. Position support brackets within 8" from side of trim kit and end of pipe. Secure flex tubing and flocked tube to brackets using 2" hose clamps.
- e) Attach P/N 41520 center bracket 2-1/2' from pipe end and insert flex tube through bracket. This will prevent the flex tube from touching the black flocked exhaust tube.
- f) Connect flex air intake tube and flocked exhaust tube to collection box.
- g) Complete gas connection and attach trim kit to brackets.
- h) Follow lighting instructions.

### SPECIAL NOTES

- a) You may use up to three HEVK-5 Kits for a total of 15' vent extension with two additional elbows. **DO NOT EXTEND VENT BEYOND 15' OR USE MORE THAN THREE TOTAL ELBOWS** (one elbow is attached to heater outlet).
- b) To connect two vent kits together use P/N 72532 2"x3" steel coupling. Secure with 2" hose clamps.
- c) If you are using one, two, or three kits, after installation is complete you will discard 2 P/N 72593 hose clamps and one P/N 72532 steel coupling.
- d) If you need to make a 90E offset you will need to order P/N HEEL-1 90E Elbow Kit. Two offsets require two kits.
- e) If complete vent extension is horizontal, pipes may be sloped down slightly to allow any condensate to drain through the exhaust pipe to the outside. **DO NOT ALLOW TO DRAIN ONTO WALKWAY.** If any part of vent extension is vertical or local codes do not allow draining of condensate to outside you must add P/N HECK-1 Condensate Kit.
- f) For cosmetic purposes, the addition of the HEVK-5 Kit can be enclosed by adding a HEVE-5 Vent Enclosure Kit. To completely enclose the HEVK-5 Kit one HEVE-5 will be needed for each HEVK-5 used.



**HEVE-5  
VENT ENCLOSURE KIT  
INSTALLATION INSTRUCTIONS**

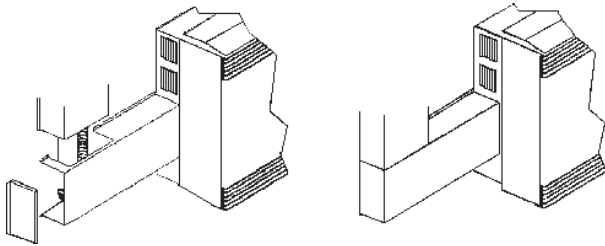
STEP 1) Position end of Part No. 41610 enclosure body to heater trim kit where pipes exit trim kit, centering pipes inside body and attach to wall. Wall anchors, not provided, may be required. Collector box may be behind HEVE-5 Kit.

STEP 2) Cut to fit enclosure panel 1" beyond end of vent run. Insert Part No. 41620 End Cap and attach using three #8 screws provided.

**SPECIAL INSTRUCTIONS**

STEP 3) If more than one HEVE-5 Kit is used, attach Part No. 72604 Trim Kit where ends meet.

STEP 4) If making a 90° turn, measure 1" beyond outside turn and cut off enclosure panel. Notch panel on surface of direction turn is being made to allow pipes to pass through into next HEVE-5 Kit. Attach second panel to wall and attach Part No. 72604 Trim Kit where two bodies meet. Install end cap Part No. 41620.



**HECK-1  
CONDENSATE KIT  
INSTRUCTIONS**

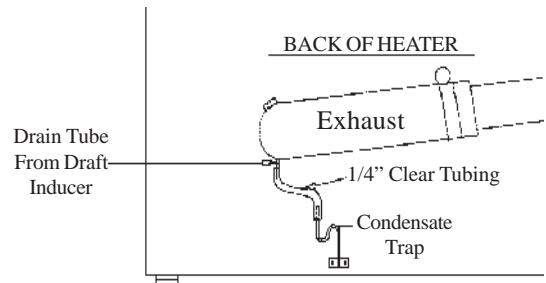
STEP 1) Attach condensate trap to back of heater using 2 #8 screws provided, as shown below. End of trap should extend through back of heater and into bottom of condensate pan.

STEP 2) Remove and discard cap from bottom of draft inducer drain tube.

STEP 3) Connect 1/4" plastic line from draft inducer drain tube to condensate trap. Secure with 2 1/4" hose clamps, provided.

STEP 4) Fill condensate pan with water.

**WARNING:** Keep condensate pan filled with water. The water provides a seal to prevent combustion products from being pushed through the drain into the house.



Condensate trap empties through back of heater into a condensate pan below heat exchanger.

**HEEL-1  
90° ELBOW KIT**

Contains 1 only P/N 72613 90°/Elbow 2"



## TROUBLE SHOOTING CHART

<b>SYMPTOM</b>	<b>POSSIBLE CAUSES</b>	<b>CORRECTIVE ACTION</b>
Flame too large	<ol style="list-style-type: none"> <li>1. Defective operator section of valve.</li> <li>2. Burner orifice too large.</li> <li>3. If installed above 2,000 ft.</li> </ol>	<ol style="list-style-type: none"> <li>1. Replace valve.</li> <li>2. Check with local gas company for proper orifice - size and replace.</li> <li>3. See burner orifice section, Page 11.</li> </ol>
Yellow burner flame	<ol style="list-style-type: none"> <li>1. Clogged burner ports.</li> <li>2. Obstruction around vent cap.</li> </ol>	<ol style="list-style-type: none"> <li>1. Remove burners and check for obstructions in throats, ports, and orifices. Clean - but do not enlarge ports or orifices.</li> <li>2. Make sure area around vent cap is clear, be sure vent system is sealed.</li> </ol>
Gas odor	<ol style="list-style-type: none"> <li>1. Gas leak.</li> </ol>	<ol style="list-style-type: none"> <li>1. See Page 1.</li> </ol>
Delayed Ignition	<ol style="list-style-type: none"> <li>1. Low gas pressure.</li> <li>2. Igniter not properly located.</li> </ol>	<ol style="list-style-type: none"> <li>1. Check gas supply pressure.</li> <li>2. Check ignitor location and correct if necessary.</li> </ol>
Failure to ignite	<ol style="list-style-type: none"> <li>1. Main gas off.</li> <li>2. Temperature dial or thermostat not set high enough to call for heat.</li> <li>3. Clogged burner orifice.</li> <li>4. Incorrect wiring.</li> <li>5. Defective valve.</li> <li>6. No power to unit.</li> </ol>	<ol style="list-style-type: none"> <li>1. Open all manual gas valves.</li> <li>2. Set temperature dial or thermostat to higher temperature.</li> <li>3. Clean burner orifices (do not enlarge).</li> <li>4. Check wiring diagram.</li> <li>5. Replace valve.</li> <li>6. Plug in power supply cord. Check 115 V. wall outlet.</li> </ol>
Burner won't turn off	<ol style="list-style-type: none"> <li>1. Defective or damaged thermostat wire, or thermostat.</li> <li>2. Thermostat sensor location on back of heater.</li> <li>3. Defective or sticking valve.</li> <li>4. Excessive gas pressure.</li> <li>5. Defective or damaged sensor.</li> </ol>	<ol style="list-style-type: none"> <li>1. Can be checked by removing wire from control board terminal. If burner goes off, replace thermostat.</li> <li>2. Thermostat sensor attached to back of heater to re-locate out of drafts, hot, or cold spots.</li> <li>3. Replace valve.</li> <li>4. Contact utility supplying gas.</li> <li>5. Replace thermostat.</li> </ol>
Incorrect gas input	<ol style="list-style-type: none"> <li>1. Gas input not checked.</li> <li>2. Clogged orifices.</li> </ol>	<ol style="list-style-type: none"> <li>1. Re-check gas input.</li> <li>2. Clean orifices with a smooth wood toothpick, do not enlarge.</li> </ol>
Not enough heat	<ol style="list-style-type: none"> <li>1. Furnace undersized.</li> <li>2. Temperature dial set too low.</li> <li>3. Incorrect supply pressure.</li> </ol>	<ol style="list-style-type: none"> <li>1. This is especially true when a dwelling or room is enlarged. Have the heat loss calculated and compare to furnace output. Your gas company can supply you with this information. If furnace is undersized, replace with correct size unit.</li> <li>2. Raise temperature setting.</li> <li>3. Check supply pressure.</li> </ol>
Too much heat	<ol style="list-style-type: none"> <li>1. Temperature dial set too high.</li> <li>2. Combination control valve stuck open.</li> </ol>	<ol style="list-style-type: none"> <li>1. Lower temperature setting.</li> <li>2. Replace combination control valve.</li> </ol>
Main burner goes out during normal operation	<ol style="list-style-type: none"> <li>1. Defective flame sensor.</li> <li>2. Input too high.</li> <li>3. Cover around pilot lighter hole not air tight.</li> <li>4. Vent tubes not properly installed or sealed.</li> <li>5. Limit switch opens.</li> <li>6. Exhaust or Air Intake tubes blocked.</li> </ol>	<ol style="list-style-type: none"> <li>1. Check voltage and replace if low.</li> <li>2. Check input rate.</li> <li>3. Tighten wing nuts securing cover and sight glass. Check and replace gasket if needed.</li> <li>4. Follow instructions. Check both exhaust and air intake tubes, and vent cap. Be sure all gaskets are in place and properly sealed. Use only tubes and vent cap supplied. Do not alter vent tubes or cap.</li> <li>5. Clean air filter.</li> <li>6. Remove obstruction. Check for snow accumulation around vent cap.</li> </ol>

## TROUBLE SHOOTING CONTROL BOARD

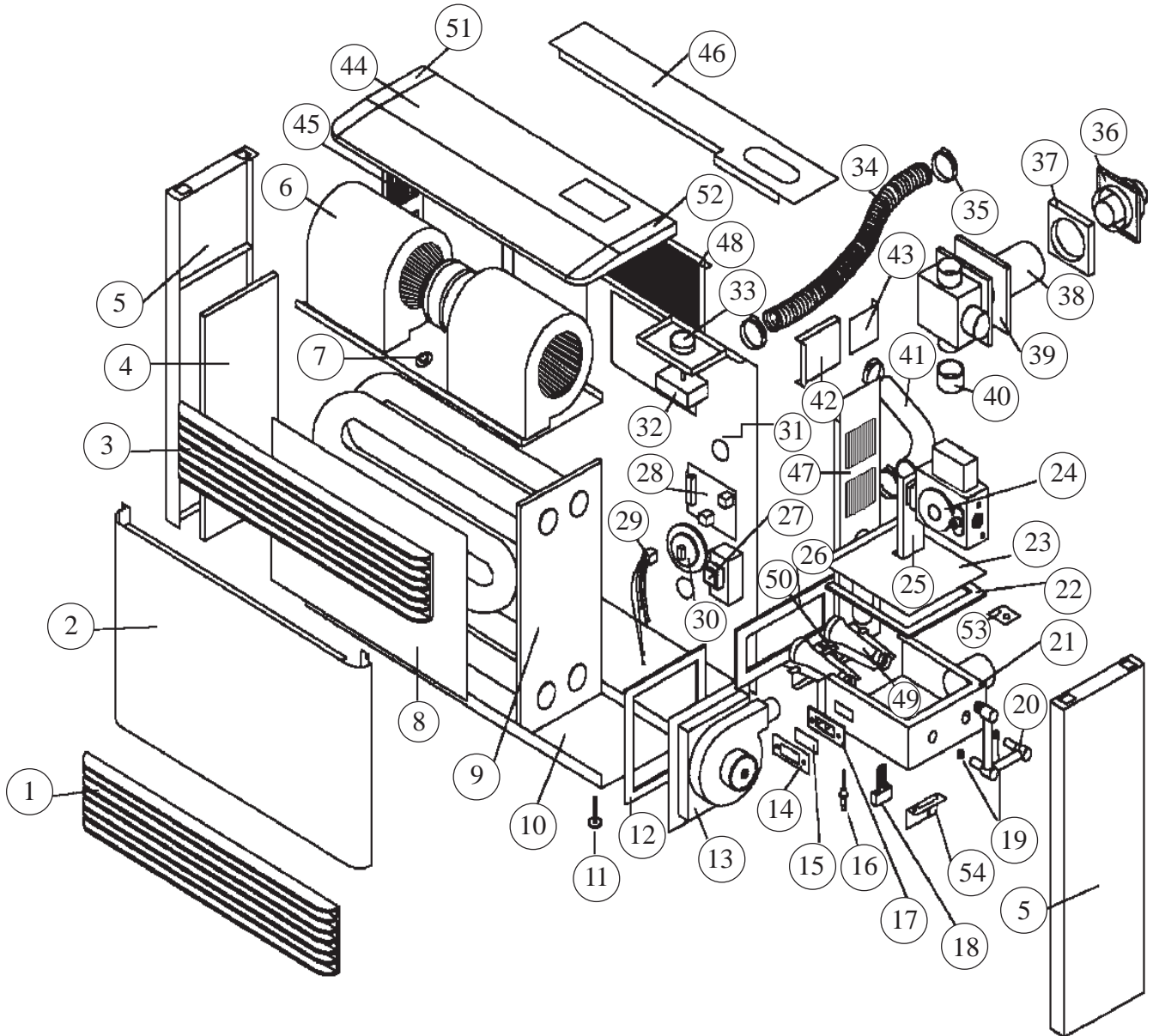
To improve diagnosing and servicing, this control board is equipped with a self diagnosing green status light (see wiring diagram). To indicate stand by mode and proper operation this light will remain on. If there should be a malfunction, the light will flash a varying number of times with a pause between each series of flashes. The number of flashes will indicate the circuit to check.

# of Flashes	Reason for Indication	Possible Causes	Corrective Action
1	Failed ignition attempts (3 times) This puts heater into one hour lockout mode. This one hour lockout can be bypassed by resetting the thermostat.	<u>Hot Surface Ignitor:</u> a) Broken b) Loose or damaged wire.  <u>No Gas to Burner:</u> a) Valve in "OFF" position. b) Gas supply turned OFF. c) Loose or damaged wire to valve. d) Defective or dirty flame sensor.	<u>Hot Surface Ignitor:</u> a) Replace b) Connect or replace wire  <u>No Gas to Burner:</u> a) Turn to "ON" b) Open gas supply valve. c) Connect or replace wire. d) Replace or clean sensor.
2	Pressure switch stuck closed	Defective switch.	Replace switch.
3	Pressure switch failed to close	a) Vacuum hose disconnected or damaged. b) Defective switch. c) Wire disconnected or damaged. d) Obstruction in vent pipe.	a) Reconnect or replace vacuum hose. b) Replace switch. c) Connect or replace wire. d) Remove obstruction.
4	Limit switch circuit open	a) Defective limit switch. b) Disconnected or damaged wire.	a) Replace limit switch. b) Replace or connect wire.
5	Gas valve energized with no call for heat	a) Defective gas valve. b) Sensor defective. c) Short in sensor wire.	a) Replace gas valve. b) Replace sensor. c) Replace sensor wire.
6 very rapid	Polarity reversal	a) Hot and neutral electrical supply wire reversed in junction box.	a) Unplug supply cord from wall socket. Open junction box and switch the hot and neutral wires.

**MODEL NUMBERS**  
HEDV403 - NAT. GAS  
HEDV404 - L.P. GAS

### HI-EFFICIENT DIRECT VENT WALL FURNACE

Prices and specifications subject  
to change without notice.  
All prices are F.O.B. factory.



**Mr. Contractor,** we only sell parts through our wholesalers, but the prices listed are for your convenience. For prompt parts service, contact the wholesaler from which you purchased your Cozy heater. NOTE: Parts & schematic drawings on current models are shown at [www.cozyheaters.com](http://www.cozyheaters.com).

**HOW TO PROPERLY ORDER PARTS:** In addition to part description and part number, please give model number, serial number, and type of gas used. This information can be found on the rating plate that is attached to heater.

MODEL NUMBER	REF. NO.	HEDV403		HEDV404	
		PART NO.	LIST PRICE	PART NO.	LIST PRICE
Bottom Louver Panel	1	72690	\$ 41.80	72690	\$ 41.80
Center Front Panel	2	41080	\$ 40.70	41080	\$ 40.70
Upper Front Panel	3	72691	\$ 41.80	72691	\$ 41.80
Left Side Panel Insulation	4	72665	\$ 2.10	72665	\$ 2.10
Cabinet Side Panel	5	41085	\$ 25.70	41085	\$ 25.70
Circulating Blower Assembly	6	72500	\$ 255.20	72500	\$ 255.20
Limit Switch	7	80091	\$ 10.40	80091	\$ 10.40
Front Heat Shield Assy.	8	41165	\$ 28.90	41165	\$ 28.90
Heat Exchanger Assembly	9	72530	\$ 141.10	72530	\$ 141.10
Cabinet Base Assembly	10	41100	\$ 66.80	41100	\$ 66.80
Leg Leveler (4 per unit)	11	80009	\$ 1.70	80009	\$ 1.70
Draft Inducer Gasket	12	72602	\$ 13.00	72602	\$ 13.00
Draft Inducer Assembly	13	72505	\$ 151.10	72505	\$ 151.10
Sight Glass Frame	14	41215	\$ 1.80	41215	\$ 1.80
Sight Glass	15	70150	\$ 1.40	70150	\$ 1.40
Flame Sensor	16	72570	\$ 11.80	72570	\$ 11.80
Sight Glass Gasket	17	72600	\$ 2.30	72600	\$ 2.30
Ignitor	18	72550	\$ 23.50	72550	\$ 23.50
Burner Orifice (2 per unit)	19	72156	\$ 3.80	72139	\$ 3.80
Manifold	20	72640	\$ 20.90	72640	\$ 20.90
Burner Box	21	41185	\$ 34.30	41185	\$ 34.30
Burner Box Top Gasket	22	72606	\$ 6.60	72606	\$ 6.60
Burner Box Top	23	41210	\$ 5.60	41210	\$ 5.60
Gas Valve	24	72540	\$ 86.10	72541	\$ 86.10
Gas Valve Bracket	25	41220	\$ 5.60	41220	\$ 5.60
Burner Box Mounting Gasket	26	72605	\$ 6.60	72605	\$ 6.60
Transformer	27	78069	\$ 26.20	78069	\$ 26.20
Control Board	28	72510	\$ 130.10	72510	\$ 130.10
Wiring Harness	29	72685	\$ 20.90	72685	\$ 20.90
Pressure Switch	30	72520	\$ 31.30	72520	\$ 31.30
Casing Back Assy.	31	41120	\$ 54.00	41120	\$ 54.00
Thermostat	32	72523	\$ 80.90	72523	\$ 80.90
Control Knob	33	72633	\$ 4.90	72633	\$ 4.90
Fresh Air Intake Hose	34	72611	\$ 10.90	72611	\$ 10.90
2" Hose Clamp (4 per unit)	35	72593	\$ 1.90	72593	\$ 1.90
Vent Cap Assembly	36	41300	\$ 67.00	41300	\$ 67.00
Vent Cap Gasket	37	72608	\$ 2.10	72608	\$ 2.10
Collector Box Assembly	38	41230	\$ 266.40	41230	\$ 266.40
Collector Box Gasket	39	72607	\$ 1.40	72607	\$ 1.40
Collector Box Cap	40	72587	\$ 1.70	72587	\$ 1.70
Exhaust Tube	41	72610	\$ 192.70	72610	\$ 192.70
Trim Kit Bracket (4 per unit)	42	41275	\$ 8.40	41275	\$ 8.40
Wall Mounting Bracket (4 per unit)	43	41270	\$ 2.20	41270	\$ 2.20
Casing Top Assy.	44	41050	\$ 117.20	41050	\$ 117.20
Trim Kit Left Side Panel	45	41262	\$ 25.20	41262	\$ 25.20
Trim Kit Top	46	41255	\$ 30.20	41255	\$ 30.20
Trim Kit Right Side Panel	47	41260	\$ 25.20	41260	\$ 25.20
Air Filter	48	72615	\$ 28.70	72615	\$ 28.70
Burner (2 per unit)	49	72533	\$ 10.30	72533	\$ 10.30
Burner Mounting Bracket	50	72534	\$ 6.60	72534	\$ 6.60
End Cap, Left Side	51	72692	\$ 18.20	72692	\$ 18.20
End Cap, Right Side	52	72693	\$ 18.20	72693	\$ 18.20
Wire Bracket, HEDV	53	41217	\$ 2.90	41217	\$ 2.90
Ignitor Bracket, HEDV	54	41212	\$ 2.80	41212	\$ 2.80

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**NOTE:** Parts & schematic drawings on current models are shown at [www.cozyheaters.com](http://www.cozyheaters.com).

# IMPORTANT SAFETY BULLETIN ON YOUR GAS CONTROL AND PILOT LIGHT SYSTEM FOR HEATING EQUIPMENT

## WHAT YOU DON'T KNOW CAN HURT YOU.

Your pilot light system has been designed for safe and reliable operation. Although safety mechanisms are built-in, the potential for hazard exists. This information is intended to help you avoid these hazards.

### YOUR GAS CONTROL AND PILOT LIGHT SYSTEM

Your gas control and pilot light system has a safety device whose purpose is to shut-off the gas supply to the appliance if the pilot light goes out. If you have trouble lighting the pilot or keeping it lit, it may mean that this safety device is warning you that there is a problem with your system. Inspection and repairs or replacement must be made by a trained gas service technician.



### TAMPERING IS DANGEROUS

The pilot safety system may also not work if you do not follow the lighting instructions carefully or if you tamper with the gas control that you use to light the pilot. Tampering with the gas control, particularly with tools, can damage the safety mechanism in the control and can allow gas to leak. This can result in a fire or explosion causing property damage, personal injury or death.

### IF YOU SMELL GAS, DON'T LIGHT IT



**IF YOU CAN'T LIGHT IT,  
DON'T FIGHT IT!**



**THIS IS NOT AN ADVERTISEMENT**

### WHAT TO DO IF YOU SMELL GAS . . .

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

### CRITICAL SAFETY POINTS TO REMEMBER . . .

- Your gas has been odorized so that you can smell it. Always smell around for gas before lighting your appliance.
- Sniff for L.P.-gas at floor level. LP-gas is heavier than air and may temporarily exist at floor level.



- If you smell gas, do not attempt to light the pilot. Do not cause a spark by turning on or off electrical switches or appliances or by using the phone. Turn off the gas to the appliances and call your gas supplier from another location.
- If your gas control has gotten wet as the result of flooding or other wetting, it must be replaced immediately by a trained gas service technician. Water can lead to damage of the internal safety mechanism in the gas control and can create a hazardous condition.

# LIMITED WARRANTY

The Louisville Tin & Stove Co. warrants to the original user the accompanying product for the period specified herein, provided said product is installed, operated, maintained, serviced, and used according to the instructions and specifications accompanying the product. **AS OUTLINED IN OUR INSTRUCTIONS, ANY WARRANTY CONSIDERATIONS ARE CONTINGENT ON INSTALLATION BY A QUALIFIED INSTALLER (CONTRACTOR). SELF-INSTALLATION IS NOT RECOMMENDED AND MY INVALIDATE YOUR WARRANTY.**

If within a period of one year from the date of installation of the product, any part supplied by the manufacturer proves to be defective due to workmanship or material, it will replace such part, provided parts have not been subjected to misuse, alteration, neglect, or accidents. The term of the warranty for the heat exchanger and burners is covered in Table A below. Any claim not made within ten (10) days after the expiration of the warranty period shall be deemed waived by the user.

The manufacturer shall have no liability or be required to perform any obligation under this warranty unless, when requested, the user returns, at the user's expense, the component or product claimed defective, to the manufacturer for inspection, to enable the manufacturer to determine if the claimed defect is covered by this warranty.

No charges for freight, labor or other expenses incurred in the repair, removal, or replacement of any product or component claimed to be defective, will be paid by the manufacturer to the user, and the manufacturer will not be liable for any expenses incurred, by the user, in remedying any defect in the product.

Service under this warranty is the responsibility of the installer. In the event service under this warranty is needed, the user of the product

shall request such service directly from the installer. If the user is unable to locate the installer, the user should write directly to the manufacturer, and the name of an alternative service source will be supplied.

The product safety registration card (packed inside the appliance) must be completed and returned to the factory.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED (WHETHER WRITTEN OR ORAL). ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE IS EXPRESSLY LIMITED TO THE DURATION OF THE MANUFACTURER'S EXPRESS, WRITTEN WARRANTY.

UNDER NO CIRCUMSTANCES SHALL THE MANUFACTURER BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES OR EXPENSES ARISING DIRECTLY OR INDIRECTLY FROM ANY COMPONENT OR FROM THE USE THEREOF. THE REMEDIES SET FORTH HEREIN SHALL BE THE EXCLUSIVE REMEDIES AVAILABLE TO THE USER AND ARE IN LIEU OF ALL OTHER REMEDIES.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY, FROM STATE TO STATE.

**TABLE A**

<u>Product</u>	<u>Warranty Period</u>	
	<u>Heat Exchanger/Tubes</u>	<u>Burners</u>
Cozy Gas Fired Floor Furnace	10 Years	10 Years
Cozy Gas Fired Wall Furnace	10 Years	10 Years
Cozy Gas Fired Vented Console Heater	10 Years	10 Years
Cozy Gas Fired Direct Vent Heater	10 Years	10 Years
Cozy Gas Fired Counterflow Furnace	10 Years	10 Years
Cozy Gas Fired Counterflow Direct Vent Furnace	10 Years	10 Years
Cozy Gas Fired Mobile Home Direct Vent Furnace	10 Years	10 Years
Cozy Gas Fired Hi-Efficient Direct Vent Wall Furnace	10 Years	10 Years
Cozy Gas Fired Direct Vent Baseboard Heater	10 Years	10 Years
Cozy Fan-Type, Direct Vent Through-The-Wall Gas Heater	10 Years	10 Years
Cozy Blue Flame Vent Free Heater	N/A	10 Years
Cozy Infra-Red Vent Free Heater	N/A	N/A

**LOUISVILLE TIN & STOVE COMPANY**

P.O. BOX 2767 - LOUISVILLE, KY. 40201-2767